



# 2008 RENTAL RATES

Rates Include 100 km/day or 700 km/week

HIGH SEASON July 9 - August 19  
 MID SEASON June 13 - July 8 & August 20 - September 16  
 LOW SEASON January 1 - June 12 & September 17 - December 31

<a href="http://www.candan.com">www.candan.com</a>		HIGH	MID	LOW	<b>SPECIALS</b> Early Bird Discounts: All Early Bird discounts are on the daily/weekly rates. Min 7 days.  #1: Book by February 15, 2008 get 10% DISCOUNT. Plus get 5% additional discount for bookings 33 days or more. or #2: Book by March 15, 2008 get 5% DISCOUNT. Plus get 5% additional discount for bookings 33 days or more. or <b>LONG TERM DISCOUNT</b> Book 33 days or longer and get a 10% DISCOUNT.  All above specials may not be combined with any other specials or discounts.  Please visit our website for last-minute specials.
Deluxe Van	Daily Weekly	\$163.00 \$1141.00	\$129.00 \$903.00	\$84.00 \$588.00	
Mercedes Diesel Van	Daily Weekly	\$223.00 \$1561.00	\$180.00 \$1260.00	\$108.00 \$756.00	
22/23' Motorhome	Daily Weekly	\$203.00 \$1421.00	\$150.00 \$1050.00	\$91.00 \$637.00	
24/25' Motorhome	Daily Weekly	\$210.00 \$1470.00	\$155.00 \$1085.00	\$95.00 \$665.00	
24' Luxury Diesel Motorhome - with slide	Daily Weekly	\$233.00 \$1631.00	\$180.00 \$1260.00	\$116.00 \$812.00	
28/29' Motorhome	Daily Weekly	\$223.00 \$1561.00	\$165.00 \$1155.00	\$105.00 \$735.00	
31/32' Motorhome with double slide-out	Daily Weekly	\$246.00 \$1722.00	\$190.00 \$1330.00	\$128.00 \$896.00	

**EXTRA KILOMETERS** \$.34 per km or pre-paid 500 km packages for \$145.00 each (unused km are non-refundable)  
**PREPARATION FEE** \$95 per trip.  
 Initial supply of propane, toilet chemicals and biodegradable toilet paper.  
**GRAVEL ROAD/NORTHERN SURCHARGE** \$300.00 per trip - All travel on gravel roads must be pre-booked, Ask about restrictions.  
**CAMPING EQUIPMENT OPTION** \$75.00 per person per trip.  
 Complete set of kitchen equipment, bedding & towels.  
**KITCHEN EQUIPMENT ONLY OPTION** \$85.00 per trip for up to four people.  
**ADDITIONAL DRIVER SURCHARGE** \$3.00 per day, up to max. \$90.00 per additional driver.  
**VIP INSURANCE OPTION** \$20.00 per day, up to a max. \$680.00.  
 Reduces damage deductibles, offers added coverage & reduces security deposit. Ask for details.  
**TAXES** 5% GST and 7% PST

**GENERATOR USE** (if available, cannot be reserved) \$5.00 per hour or portion thereof.  
**BOOKING DEPOSIT** \$500.00 **FINAL PAYMENT** is due 30 days prior to date of pick up and can be made by credit card, cash, traveler's cheques or certified cheque (no personal cheques accepted). Renter must be at least 25 years old with a valid credit card.  
**SECURITY DEPOSIT** With VIP insurance \$500 / Without VIP insurance \$3000.  
 Due by credit card at departure.  
**CANCELLATION CHARGE** If cancelled up to 30 days prior to departure: \$200.  
 If cancelled less than 30 days prior to departure: full rental up to 14 days plus applicable taxes. No shows: no refund.  
**NO REFUNDS FOR EARLY RETURNS, LATE DEPARTURES OR UNUSED KILOMETERS.**

All vehicles are non-smoking. All prices are in Canadian dollars. For trailer rentals please see our separate trailer price list.

**CANDAN RV RENTALS**  
 20257 Langley Bypass, Langley, B.C. V3A 6K9  
 Phone: (604) 530-3645 Fax: (604) 530-1696  
 Toll Free: 1-800-9CANDAN  
 e-mail: rentals@candan.com



**2008 GENERAL RENTAL INFORMATION**

**BUSINESS HOURS**

8:30 a.m. to 5:00 p.m., Monday to Saturday.  
CLOSED on Sundays and all statutory holidays.

**PICK-UP AND RETURN**

Pick-ups are between 1:00 p.m. and 4:00 p.m.. We always do our utmost to make the vehicle available as early as possible. Please call in the afternoon one business day prior to departure to confirm the pick-up time. Returns **MUST** be done between 8:30 a.m. and 10:00 a.m., regardless of what time the vehicle was picked up. A penalty of \$50.00 per hour in addition to the daily rental rate will be charged if the vehicle is returned later than stated on the rental agreement. Please return the vehicle as early as possible: remember, another family is anxious to start their holiday. Even if the Renter requires time to pack suitcases and clean the vehicle, the vehicle **MUST** be vacated and keys handed over by the time specified on the rental agreement. No pick-ups or early returns are accepted after 4:00 p.m. Please note that only the person RENTING the vehicle will be able to pick up and sign for the vehicle. The vehicle cannot be picked up by a family member or friend. **RENTAL CHARGES ARE BASED ON THE NUMBER OF NIGHTS THE VEHICLE IS RENTED. EACH NIGHT COUNTS AS ONE RENTAL DAY.**

**TRANSFERS**

No charge transfers are available to airport area hotels by prior arrangement only. If the Renter returns the vehicle on any other day than stated on the rental agreement and requires a transfer, prior arrangements must be made. For drop-offs on any day prior to the scheduled return day, no transfer will be made after 2:00 p.m. If the Renter has to travel more than 6-7 hours prior to vehicle pick-up (i.e. overseas flight), then arrangements for a hotel or other accommodation for the first night is a **MUST**. Please note that if the Renter is not ready for a transfer from the airport (i.e. suitcases picked up and gone through customs) by 2:00 p.m., no transfer will be made until the next business day. No transfers will be made on the drop-off date if the vehicle is not returned on time.

**PAYMENTS AND DEPOSITS**

A booking deposit is required at time of booking before the booking is confirmed. Estimated total is due 30 days prior to date of pick-up, and can be made by credit card, cash, traveller's cheques or certified cheque (no personal cheques accepted). At time of pick-up, any additional items plus taxes and the security deposit must be paid. The security deposit must be paid by credit card (see insurance chart for amount) and is held as security until the completion of the rental. The Renter must be the credit card holder, and the credit card must be presented at time of pick-up. The security deposit will be refunded if the vehicle is returned on time, undamaged, clean, equipment complete, holding tank(s) empty and fuel tanks(s) full. If the estimated Total is not received by Candan 30 days prior to date of pick-up, the reservation will be cancelled and the booking deposit will be forfeited. Cancelled reservations may be re-booked as availability permits, however, original booking deposit is forfeited. It is the Renter's responsibility to ensure that Candan receives final payment 30 days prior to departure. Date changes are subject to availability and changes of more than 1 day may, at Candan's discretion, be considered a cancellation. All date changes must be requested and confirmed by Candan no less than 30 days prior to departure. We accept Visa and Mastercard credit cards, Canadian and U.S. cash or traveller's cheques. Sorry, no cheques are accepted unless certified. All deposits, including credit card deposits, are processed at departure. Please inquire regarding special group deposits and conditions for reservations of five or more vehicles.  
Security deposit must be paid by credit card.

**INSTRUCTIONS**

Before departure, time will be spent to acquaint the Renter with the use and operation of the vehicle. It will cover all aspects necessary for the enjoyment of a recreational vehicle (RV). If required, a test drive will also be given. Please allow 1-2 hours for instruction and paperwork.

**MINIMUM RENTAL PERIOD**

Minimum 1 week rental. Long weekend rentals (5 nights) in the spring and fall, as well as year round discounted rentals, are available.

**REFUNDS**

There is no refund for early return, late pick-up, or for unused portion of free or pre-paid km. Please see our price list for cancellation fees.

**INSURANCE**

Included in the rental is a basic insurance with \$5 million public liability coverage. In the event of loss or damage to the vehicle (provided the vehicle is used in accordance with the Rental Agreement), whether or not due to the fault of the Renter, the Renter's responsibility is limited to a maximum of \$5,000.00 per occurrence. **EXCEPT** as outlined on the insurance chart under "Limited Coverage." There is no limit, however, if the vehicle incurs loss or damage as outlined below under "Losses Not Covered." A handling fee of a minimum \$95.00 per claim will be charged for private insurance claims.

The deductible may be reduced by the purchase of VIP (Vacation Interruption Protection). Please see insurance chart for amount of deductibles. In addition, the VIP also covers incurred expenses of up to the daily rental rate paid by the Renter in case of mechanical breakdown of the vehicle requiring more than 12 hours to repair. Mechanical breakdown does not include malfunction of the radio, air conditioner(s), refrigerator, cruise control, or breakdown due to an accident, whether or not the Renter is at fault. The refund is limited to \$1,400 or the daily rate paid, whichever is less. Candan RV is not responsible for hotel or car rental charges, or other incidental or consequential costs in the event of a breakdown or accident.

**ALL INSURANCE COVERAGE, INCLUDING VIP IS VOID IF ALL LOSSES AND/OR DAMAGES (REGARDLESS OF WHETHER OR NOT RENTERS IS AT FAULT) ARE NOT REPORTED TO THE POLICE AND TO CANDAN RV IMMEDIATELY. ALL CLAIMS MUST BE SUBMITTED WITH A COMPLETE WRITTEN ACCIDENT REPORT.**

DEDUCTIBLE AMOUNT PER OCCURRENCE FOR EACH OPTION:	INSURANCE OPTIONS	
	BASIC	VIP
<b>LOSSES COVERED:</b> Motor vehicle accidents (damage to rented vehicle, other vehicles and property) other than listed under <b>LIMITED COVERAGE</b> and <b>LOSSES NOT COVERED</b> .  Vandalism, fire and theft (personal contents <b>NOT</b> covered) and windshield and glass damage.	\$5,000	\$500
<b>LIMITED COVERAGE:</b> Collision with overhead objects, undercarriage, tires and wheels damaged by hitting road hazards/objects on the road. Any damage occurring in parking areas or while backing up. Theft, loss or damage to vehicle components and/or rented accessories & equipment.	\$5,000	\$250
<b>LOSSES NOT COVERED:</b> Any damage to the rental vehicle occurring as a result of improper operation of slide-out(s) and/or failure to properly secure slide-out(s) in correct position. Any damage caused by overheating or freezing of any vehicle system. All damage to the interior of any vehicle. Any loss of or damage to awnings. Any damage caused by failure to use specified fuel, travel in restricted areas and any infraction of the terms in the rental agreement. Any loss or damage not reported to police and CANDAN RV immediately.	FULL COST OF REPAIR	\$500
<b>SECURITY DEPOSIT:</b> Total security deposit required before departure.  <b>Must be paid by credit card.</b>	\$3,000	\$500

**SUBSTITUTIONS**

Candan RV will make every effort to provide the customer with the model requested. We do reserve the right, however, to substitute models of similar or larger size. Should a lower rated vehicle be offered, Candan RV's responsibility is strictly limited to a refund of the price difference between vehicle paid for and vehicle provided. If making ferry reservations, please always reserve for one size larger than requested.

**FUEL INFORMATION**

Gasoline/Diesel costs are the Renter's responsibility. No claim is made as to fuel consumption and fuel tank capacity. All fuel and propane refuelling during the trip are at the Renter's expense.

All fuel tanks are full upon departure and must be returned full.

**LANGUAGE**

Our personnel speak English, German and French. Subject to prior arrangement other translators may be made available upon request. All contractual paperwork is in English.

**RENTER/DRIVER REQUIREMENT**

The vehicle may only be RENTED by properly licenced and qualified drivers who are over 25 years of age and possess a valid credit card. The Renter and all additional drivers must be present at time of pick-up and present a valid driver's licence: photocopies or faxes will not be accepted. All additional drivers will also be bound by the terms and conditions of the rental agreement. The Renter is responsible for all traffic violations, including photo radar, red light and parking tickets. If violations are not paid by Renter upon check-in, an administration fee in addition to the fine will be charged per ticket. Candan RV reserves the right to refuse rentals to anyone. Please note that there is a charge for additional drivers.

**MAINTENANCE**

The Renter is responsible for checking oil and other fluids at EVERY REFUELLING, as well as reporting mechanical failure immediately. Instructions and procedures for maintenance expense reimbursement are provided at time of pick-up. Oil and coolant refills and authorized repairs will be reimbursed at check-in upon presentation of receipts and any replaced parts. The Renter will be responsible for any damage due to negligence in operation and/or regular maintenance of the vehicle. Should there be any mechanical problems during your trip, please follow the instructions in the instruction manual carefully.

**DRIVING AREA RESTRICTIONS**

Northern Travel/Gravel Roads: \$300.00 surcharge. Only Deluxe Vans, 22/23', 24/25' and 28/29' motorhomes are allowed on gravel roads. Surcharge is for ALL gravel road driving as well as some northern roads, including Alaska Hwy (north of Fort St. John), Cassiar HWY (north of Stewart) and the Dempster Hwy. Any travel on gravel roads **MUST BE PRE-BOOKED** so that an appropriate vehicle can be scheduled accordingly. Extra cleaning and any repainting due to rock chips will be charged. If driving on a gravel road is done without prior permission, the surcharge will be doubled. No vehicle is allowed in Mexico or onto non-public logging/forestry roads. Vehicles are not allowed into Death Valley between May 01 and October 01.

**TOWING, ROOF STORAGE AND PETS**

No storage on the roof or towing is allowed. Pets are not allowed in any of the vehicles.

**SMOKING**

In consideration of other rental customers, all our vehicles are **NON SMOKING**. If a unit is returned and smells of smoke, a \$250.00 fee will be charged.

**STORAGE**

There is free storage available for luggage. Arrangements can be made for storing an automobile for the duration of the rental period. All items are left at Renter's own risk.

**CLEANING**

We are very proud of the condition in which we keep our vehicles and spend considerable time cleaning them between rentals. A fee will be charged if the vehicle's interior and exterior have not been cleaned upon return. A fee will also be charged if the holding tanks are not empty upon return.

**CAMPING AND OTHER EQUIPMENT FOR RENT**

Camping Equipment Kits are available for an extra charge and contain all the equipment necessary for living comfortably in the vehicle. Optional extra equipment for rent - per rental period: camping chairs \$10, toaster \$8 and bike racks \$65. TV's with DVD players \$6 per day. All optional equipment is available on a first-come-first-served basis. Some vehicles are equipped with generators, however this cannot be confirmed or reserved. Charge for use is \$5 per hour or portion thereof. Please inquire if you need any additional equipment: we will do our best to accommodate your request.

**GENERAL CONDITIONS**

Every effort has been made to ensure that the information contained in our brochure is correct. Vehicle descriptions are general and are subject to change without notice. Prices are also subject to change without notice, however, once booked, prices (except tax rate) will not change. Please see our price list and rental agreement for other charges, conditions and seasons.

**WE WISH YOU A SAFE AND HAPPY JOURNEY!**